There are two actions you must take to prevent loss of funds when your phone gets stolen,
1.Lock your SIM card; this should be done before the phone is missing)
2.Block your bank account; this should be done immediately you discover the phone is missing.

How To Lock Your SIM Card

iOS Device

- Go to Settings on your iOS device.
- Tap on Mobile Data.
- Locate SIM PIN and tap it.
- Toggle the SIM PIN to ON.
- Input your current SIM PIN if the SIM wasn't locked use the default pin below
- Click on Change PIN
- Input the default PIN again
- Enter a new SIM PIN to lock your SIM card
- Press Done
- Make sure that you remember it!

Android Device

- Go to settings, then Security.
- If you are using a dual SIM phone, select the SIM card you want to lock.
- Set up SIM card lock.
- Enter the default SIM PIN.
- Tap Change SIM PIN.
- Enter old SIM PIN and press OK.
- Enter new SIM PIN to lock SIM card.
- Confirm the new four-digit PIN.
- Press OK and exit.

The default pin for
MTN = 00000, Airtel = 1234, Glo = 0000 and 9mobile = 0000

How To Block Your Bank Account

Bank	Action
Access Bank	Dial *901*911# from any phone or call +23412802500
EcoBank	Dial *326*911*1*phone number# from any phone or call 0700 500 0000
Fidelity Bank	Dial *770*Phone number # from any phone
First Bank	Call 07080625000 from any phone
First City Monument Bank	Dial *329*911# from any phone or call 0700 329 0000
Guarantee Trust Bank	Dial *737*51*74# from any phone
Heritage Bank	Dial *745# and follow the instructions
Keystone Bank	Dial *7111*911# from any phone or call 23470020003000
Polaris Bank	Call 08069880000 from any phone
Stanbic IBTC	Call 01-422-2222 from any phone
Standard Chartered Bank	Dial *977*991# from any phone or call 012704611 from any phone
Sterling Bank	Dial *822*911# from any phone or call 0700 7837 5464
United Bank of Africa (UBA)	Dial *919*9# from any phone or call 0700 225 5822
Union Bank	Dial *826*6*Phone Number# from any phone
Unity Bank	Dial *7799*9*Phone number# from any phone
Wema Bank	Dial *945*911# from any phone
Zenith Bank	Dial *966*911# from any phone